Example of Symantec Endpoint Protection Uninstallation Procedure

[For Mac OS]

(version 14.2 RU2)

<u>* The user is responsible for any changes made to the computer by the uninstallation process.</u>

Creation date : 2020-03-09

1

Open Symantec Endpoint Protection.

| Ś | Finder | File | Edit | View | Go | Window | Help | | V | Ģ | Mon 16:17 | [A] | Q | Ξ |
|---|--------|------|------|------|------|----------|---------------------|------------------------------|---|---|-----------|-----|---|---|
| | | | | | | | | 😐 LiveUpdate | • | | | | | |
| | | | | | | | | Management | • | | | | | |
| | | | | | Open | Symantec | Endpoint Protection | Symantec Endpoint Protection | • | | | | | |
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |

 $\mathbf{2}$

Click Symantec Endpoint Protection > Uninstall Symantec Endpoint Protection.¹

| Ś | Symantec Endpoint Protection File Edit | Tools | Window | Help | 🕕 գր | Mon 16:17 | [A] | Q | Ξ |
|---|---|-------|---------|---------------|------|-----------|-----|---|---|
| | About Symantec Endpoint Protection | | | | | | | | |
| | Hide Symantec Endpoint Protection 第日 Hide Others た第日 Show All | - | | | | | | | |
| | Uninstall Symantec Endpoint Protection | | | | | | | | |
| | Quit Symantec Endpoint Protection #Q | | 1983 an | at the Caller | | | | | |

3

Click [Uninstall].

¹ Uninstall Symantec Endpoint Protection

https://knowledge.broadcom.com/external/article?legacyId=tech184988#MacClientUninstall Example of Symantec Endpoint Protection Uninstallation Procedure

[For Mac OS]

(version 14)



4

If you receive the message: *"Symantec Endpoint Protection is trying to install a new help we tool. Enter your password to allow this.*, enter administrator² name and password, an d click [Install Helper].

| r |
|---|
| A helper tool is needed to uninstall Symantec Endpoint Protection. |
| Symantec Endpoint Protection is trying to install a new helper tool. |
| Enter your password to allow this. |
| User Name: |
| Password: |
| Cancel Install Helper |

² administrator <u>https://support.apple.com/ja-jp/guide/mac-help/aside/gloscddf7f3c</u> Example of Symantec Endpoint Protection Uninstallation Procedure [For Mac OS] (version 14)

 $\mathbf{5}$

If you receive the message: "Symantec Endpoint Protection is trying to modify a Sysetm Extension. Enter your password to allow this., enter administrator name and password, a nd click [OK].

| \cap | Symantec Endpoint Protection is trying to modify a System Extension. | | | | | | |
|--------|---|--|--|--|--|--|--|
| | Enter your password to allow this. | | | | | | |
| | User Name: | | | | | | |
| | Password: | | | | | | |
| | | | | | | | |
| | Cancel OK | | | | | | |

6

Click [Restart Now]

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Symantec Endpoint Protection Uninstall

To complete this process, please restart your computer.

