Example of Sophos product (Sophos Security software) Uninstallation Procedure [For Windows Operating System]

Creation date : 2020-08-17

X The user is responsible for any change made to the computer by the uninstallation process. X

1 Open Control Panel.

<Reference>

Where is Control Panel? <u>https://support.microsoft.com/en-us/help/13764/windows-where-is-control-panel</u> Open Control Panel in Windows <u>https://support.microsoft.com/en-us/help/4028437/windows-open-control-panel-in-windows</u>

2 Click [Programs].

📧 Control Panel – 🗆 🗙									
$\leftarrow \rightarrow \land \uparrow$	> Control Panel		✓ ♂ Search Control Panel 오						
Adjust your computer's settings			View by: Category 🔻						
	System and Security Review your computer's status Save backup copies of your files with File History Backup and Restore (Windows 7)	<u>88</u>	User Accounts Change account type Appearance and Personalization						
	Network and Internet Connect to the Internet View network status and tasks		Clock and Region Change date, time, or number formats						
-0	' Hardware and Sound View devices and printers Add a device	G	Ease of Access Let Windows suggest settings Optimize visual display						
हि	Programs Unin Ul a program								

3 Click [Programs and Features].



Example of Sophos product (Sophos Security software) Uninstallation Procedure [For Windows Operating System] 4 Click [Sophos Endpoint Agent]

Programs and Features					-		×		
~	🚽 👻 🛧 🚺 > Control Pa	anel > Programs > Programs and F	eatures 💉	ڻ v	Search Programs and	l Feature	sρ		
•	Control Panel Home View installed updates Turn Windows features on or	Uninstall or change a program To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.							
	off	Organize 💌				-	?		
		Name	~ P	 Publisher 		Installe			
		Microsoft OneDrive		Microsoft Corporation			8/17/2020		
		Sophos Endpoint Agent		Sophos Limited			8/17/2020		

5 Click [Uninstall].¹

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←	🗸 🚽 🕆 📩 > Control Pa	nel > Programs > Programs and Features	√ Ō	Search Programs an	d Feat	ures	9
	Control Panel Home Uninstall or change a program						
Ŷ	View installed updates To uninstall a program, select it from the list and then click Uninstall, Change, or Rep						
	Turn Windows features on or						
	off	Organize 👻 Uninstall				•	?
		Name	Publishe	r		Instal	lled On
		Microsoft OneDrive	Microsoft Corporation			8/17/2020	
		Sophos Endpoint Agent Sophos		s Limited		8/17/2020	

6 If you receive the message: User Account Control, click [Yes].



1

<Reference>

Tips to free up drive space on your PC <u>https://support.microsoft.com/en-us/help/17421/windows-free-up-drive-space</u>

Repair or remove programs in Windows 10 https://support.microsoft.com/en-us/help/4028054/windows-10-repair-or-remove-programs

> Example of Sophos product (Sophos Security software) Uninstallation Procedure [For Windows Operating System]

7 If you receive the message: *Warning: Uninstaller will completely remove the Sophos End point.*, click [Uninstall].

Sophos Endpoint Agent



Warning: Uninstaller will completely remove the Sophos Endpoint.



8 If you receive the message: Uninstallation completed successfully. A reboot is required., c lick [Close].

